| 1  | STATE OF FLORIDA   |
|----|--|
| 2  | OFFICE OF THE ATTORNEY GENERAL DEPARTMENT OF LEGAL AFFAIRS                             |
| 3  | AG # L10-3-1145  |
| 4  |  |
| 5  | IN RE:   |
|    | INVESTIGATION OF LAW OFFICES<br>OF DAVID J. STERN, P.A.                                |
| 8  | /  |
| 9  |  |
| 10 |  |
| 11 |  |
| 12 | DEPOSITION OF TAMMIE LOU KAPUSTA   |
| 13 |  |
| 14 |  |
| 15 |  |
| 16 | 12:11 p.m 1:58 p.m.  |
| 17 | September 22, 2010 Office of the Attorney General 110 Southeast 6th Street, 10th Floor |
| 18 | Fort Lauderdale, Florida 33301   |
| 19 |  |
| 20 |  |
| 21 |  |
| 22 | Reported By:   |

Kalandra Smith

24 Notary Public, State of Florida Apex Reporting Group

25 Phone - 954.467.8204

2

- 1 APPEARANCES:
- 2 ON BEHALF OF THE STATE:
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- 4 110 Southeast 6th Street, 9th Floor Fort Lauderdale, Florida 33301

5

THERESA B. EDWARDS, ASSISTANT ATTORNEY GENERAL

- 6 OFFICE OF THE ATTORNEY GENERAL 110 Southeast 6th Street, 9th Floor
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- 9 110 Southeast 6th Street, 9th Floor Fort Lauderdale, Florida 33301

10

ON BEHALF OF MS. KAPUSTA:

11

DOUG LYONS, ESQUIRE (TELEPHONIC)

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  - 325 North Calhoun Street
- 13 Tallahassee, Florida 32301
- 14 MARSHA LYONS, ESQUIRE (TELEPHONIC) LYONS & FARRAR
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HAROLD REGAN, ESQUIRE (TELEPHONIC)

17 241 John Knox Road, Suite 100 Tallahassee, Florida 32303

18

19 INDEX

20 Name Direct Cross Redirect Recross 21 Ms. Kapusta 3 22 23 EXHIBITS 24 Item Page 25 Copy of subpoena 3 3 1 PROCEEDINGS 2 3 Deposition taken before Kalandra Smith, Court 4 Reporter and Notary Public in and for the State of 5 Florida at Large, in the above cause. 6 THEREUPON: 8 TAMMIE LOU KAPUSTA 9 having been first duly sworn or affirmed, was examined 10 and testified as follows: **DIRECT EXAMINATION** 11 12 BY MS. CLARKSON: Q State your name for the record, please. 13 14 A Tammie Kapusta. 15 Q I'd like you to take a look at this. 16 MS. CLARKSON: I'm handing the witness a copy

- of the subpoena.
- 18 BY MS. CLARKSON:
- 19 Q Is that a copy of the subpoena that you
- 20 received and are you here today due to that?
- 21 A Yes.
- MS. CLARKSON: I'd like to mark this as A.
- 23 BY MS. CLARKSON:
- Q Have you ever had your statement taken before,
- 25 deposition or a sworn statement?

- 1 A No.
- 2 Q You just need to answer the questions verbally
- 3 so that the court reporter can take them down. If you
- 4 need to use the restroom or want some water just let me
- 5 know. If you don't understand a question ask me to
- 6 repeat it and I'll do the best I can so that you can
- 7 understand the question. I'm not going to ask you to
- 8 guess. Just answer it if you know.
- 9 A Okay.
- 10 Q What is your employment background for the
- 11 past two years?
- 12 A I'm a paralegal.
- 13 Q Where did you get your education at?

- 14 A David Stern.
- 15 Q You worked for David Stern; is that correct?
- 16 A That's correct.
- 17 Q You no longer work for him?
- 18 A No.
- 19 Q When did you start working for him?
- 20 A '08.
- 21 Q '08?
- A May, March of '08.
- Q Through when?
- 24 A July of '09.
- Q What were your job titles at David Stern?

- 1 A I was the senior paralegal.
- 2 Q What were your duties there at the firm?
- 3 A I was responsible for my team from initiation
- 4 to sale.
- 5 Q What team?
- 6 A I had Aurora Loan Services, Fannie Mae,
- 7 Freddie Mac, broken down into alphabetical --
- 8 Q Aurora, Freddie, and --
- 9 A TCFM, which is Citibank and any client A
- 10 through L.

- 11 O That was a lot of clients.
- 12 A I had twelve thousand files.
- 13 Q How many were on your team?
- 14 A Twelve girls.
- 15 Q All paralegals?
- 16 A Juniors is what they were.
- 17 Q What were your duties?
- 18 A I was responsible for everything for the file
- 19 from beginning of initiation to --
- Q Explain to me what you did with the file.
- 21 Just walk me through a file from start to finish.
- A When we would get the files they would be
- 23 checked in by Cheryl Samons and her crew. Then they
- 24 would come to us and we would have to file the motion
- 25 for summary judgement, all the affidavits required to

- 1 file that, any contested issues I handed on the files,
- 2 all assignments of mortgages, anything pertaining to the
- 3 file itself to make sure that it was done in the correct
- 4 manner.
- 5 Q Were lis pendens filed in the cases?
- 6 A Yes. Those were filed in a different
- 7 department.

- 8 Q Who prepared those lis pendens, do you know?
- 9 A At the time when I was there it was what they
- 10 called a casesum department. There was a manager for
- 11 that department also.
- 12 Q What department?
- 13 A They call it casesum.
- 14 Q Casesum?
- 15 A Yeah. Caseum is where it starts basically.
- MS. LYONS: I'm sorry. What was that word?
- 17 THE WITNESS: It's casesum, C-A-S-E-S-U-M.
- 18 It's their computer system. Basically someone
- 19 plugs in all the information given to them by the
- banks or the referral source.
- MR. REGAN: Can I get that spelling again,
- 22 please.
- THE WITNESS: C-A-S-E-S-U-M.
- MR. REGAN: C as in cat?
- THE WITNESS: Yes.

- 1 MR. REGAN: C-A-S-E-U-M?
- THE WITNESS: S-U-M. Casesum.
- 3 MR. REGAN: Okay. C-A-S-U-M. Okay. Go
- 4 ahead.

- 5 BY MS. CLARKSON:
- 6 Q So, somebody in the casesum department would
- 7 take care of the lis pendens?
- 8 A Correct. They would take the referral and it
- 9 would start with all the information, the borrower.
- 10 Everything is plugged into a system which is in the
- 11 casesum department, which created all of our documents
- 12 thereafter.
- 13 Q Okay. So the documents were created in the
- 14 Law Officers of David Stern?
- 15 A Correct.
- 16 Q Were any documents created outside that came
- 17 in for your signatures or came in completed?
- 18 A Like?
- 19 Q Affidavits from the lenders?
- A Not usually. We prepared most of the
- 21 affidavits.
- Q And then you sent them out for signature?
- A Some of them. Most of them were signed
- 24 in-house.
- 25 Q In-house by whom?

- 2 Q How would she have authority to sign for a
- 3 lender?
- 4 A According to what we were aware of she had
- 5 power of attorney to do that.
- 6 Q Did you ever see the power of attorney?
- 7 A No.
- 8 Q How many companies or lenders did she have
- 9 power of attorney for that you could guess or know?
- 10 A A good guess would be approximately fifteen or
- 11 maybe more.
- 12 Q So, she signed as attorney in fact or power of
- 13 attorney?
- 14 A Correct.
- 15 Q Was she ever assistant secretary to any of the
- 16 --
- 17 A Some of them stated that also. It would
- 18 depend on I guess the bank that we were dealing with.
- 19 Q So she would be assistant secretary to some
- 20 and attorney in fact for the others?
- 21 A Correct.
- Q Did you have a supervisor?
- 23 A Yes.
- Q Who was that?
- 25 A Cheryl Samons was my director. I took over

- 1 her position at the company when she became COO. We all
- 2 reported to her.
- 3 Q Was she a lawyer?
- 4 A No.
- 5 Q Was she a paralegal?
- 6 A I guess that's what you would call her. We
- 7 were under the impression.
- 8 Q When you say "we" who is that?
- 9 A The staff.
- 10 Q Speaking of the staff how many staff were
- 11 there?
- 12 A When I started with the company there was
- 13 approximately two hundred and twenty-five. When I left
- 14 the company there was over eleven hundred.
- 15 Q Is that including attorneys?
- 16 A It would be a good guess to put them in there,
- 17 yes. That was just in our building though.
- 18 Q You had another building?
- 19 A Well, there was working being done offshore.
- Q I want to talk about that too. Is that where
- 21 documents were prepared?
- A They were preparing the casesums offshore,

- 23 yes.
- Q Where offshore, do you know?
- A I believe it was Guam and I don't remember the

- 1 other one.
- 2 Q Somewhere in the Philippines?
- 3 A The Philippines is where it was, yes.
- 4 Q How do you know that documents were being
- 5 prepared offshore in Guam and the Philippines?
- 6 A Because we had several conversations about it
- 7 in the firm.
- 8 Q Generally?
- 9 A Yes.
- 10 Q With Mr. Stern?
- 11 A With Cheryl Samons.
- 12 Q Okay. What were you told about these
- 13 companies that were offshore?
- 14 A That they were preparing our casesums while we
- 15 were sleeping.
- 16 Q Did they prepare anything else?
- 17 A Not that I'm aware of.
- 18 Q Did they provide documents?
- 19 A Not that I'm aware of.

- 20 Q So if they were preparing the casesums what
- 21 exactly were they doing?
- 22 A They were inputting the information to create
- 23 the documents. Casesum takes the referral from the
- 24 lender and creates a document in David Stern's office
- 25 with all of the information that the lender provided.

- 1 In other words, like the UPBs.
- 2 Q UPB?
- 3 A Unpaid principal balance. The lender's
- 4 information, last known address, and stuff like that
- 5 that the bank would have on file for that.
- 6 Q Instead of having to do it here in his office
- 7 they would do it in Guam or the Philippines?
- 8 A Correct. Because our office was not putting
- 9 out enough work.
- 10 Q Okay. Do you know what the name of these
- 11 companies were?
- 12 A No, I do not.
- 13 Q Do you know if they were owned by David Stern
- 14 or just hired by David stern?
- 15 A I don't know.
- 16 Q Do you know when approximately the offshore

- 17 casesums were begun?
- 18 A It would be so hard for me to say correctly
- 19 without looking back on my life at that time there. It
- 20 was probably when we moved in the new building, which is
- 21 the building now located off of Pine Island, the 900.
- 22 O 900?
- A Yeah. Maybe six months after we moved in
- 24 there.
- Q When did you move in there?

- 1 A I want to say July or August.
- 2 Q Of what?
- 3 A Of '08.
- 4 Q So towards the end of '08, beginning of '09 is
- 5 when you started hearing about the Guan and the
- 6 Philippines companies?
- 7 A Yes.
- 8 Q Did you use process servers?
- 9 A Yes.
- 10 Q Did you have process servers in-house or were
- 11 they hired out?
- 12 A They were hired out.
- 13 Q Do you know what company you used?

| 14 | A   | G&Z and ProVest.                                   |  |
|----|---|--|--|
| 15 | Q   | GNZ?   |  |
| 16 | A   | G and like the little                              |  |
| 17 | Q   | Ampersand?   |  |
| 18 | A   | Yeah.  |  |
| 19 | Q   | G&Z?   |  |
| 20 | A   | Correct.   |  |
| 21 | Q   | And what else?                                     |  |
| 22 | A   | ProVest.   |  |
| 23 | Q   | Did you have any ProVest or G&Z employees at       |  |
| 24 | the Offices of David Stern?                           |  |  |
| 25 | A   | I believe they were there but since we             |  |
|    |   | 13   |  |
|    |   |  |  |
| 1  | occupied so many floors and there were so many people |  |  |
| 2  | there there's a lot of things that a lot of us didn't |  |  |
| 3  | know.   |  |  |
| 4  | Q   | Right.   |  |
| 5  | A   | It was more or less what was being said. I         |  |
| 6  | believe   | e now they occupy an entire floor of David Stern's |  |
| 7  | office.   |  |  |
| 8  | Q   | ProVest?   |  |
| 9  | A   | Yes.   |  |
| 10 | Q   | It's ProVest?                                      |  |

- 11 A Yes.
- 12 Q Are they hired by David Stern? Are they paid
- 13 by David Stern or are they paid by ProVest? I'm trying
- 14 to find out whose employees they are if you know.
- 15 A I don't know.
- 16 Q Are they not using G&Z anymore to the best of
- 17 your knowledge?
- 18 A No, I believe they still are.
- 19 Q So both?
- 20 A Yes.
- 21 Q Did you ever hear of any problems with service
- 22 of process, any complaints?
- A Those were daily phone calls.
- Q Could you tell me about them.
- A People were not served.

- 1 Q How did they know they weren't served?
- 2 A Well, some of them would go to do
- 3 modifications on loans or go to take out other things
- 4 and it would come up that they were in foreclosure and
- 5 they would end up finding out that way that they was no
- 6 actual service on them. I had tenants that were served
- 7 saying that they were the property owners and they

- 8 weren't the property owners. Service was a complete
- 9 mess.
- 10 Q At whose direction was service perfected?
- 11 A Cheryl Samons.
- 12 Q Did Cheryl Samons to the best of your
- 13 knowledge tell the process servers just to serve
- 14 anybody?
- 15 A I don't know that she told them that but when
- 16 we would get the phone calls it would be what she would
- 17 call a business decision on whether the service was
- 18 completed or not. We were directed to do whatever she
- 19 said.
- 20 Q Didn't the process server deliver a return of
- 21 service?
- 22 A Yes.
- Q And would they say that it was served?
- 24 A Yes.
- Q And oftentimes they weren't? Is that what

- 1 you're saying?
- 2 A Correct.
- 3 Q Did you have times when service was attempted
- 4 numerous times or on people that did not live at the

- 5 property?
- 6 A I don't understand.
- 7 Q One property might have two owners; a husband
- 8 and a wife.
- 9 A Correct.
- 10 Q But then the law firm would send out a
- 11 subpoena for tenants A,B,C,D,E,F,G and get ten service
- 12 fees for only two people?
- 13 A Oh yeah. That was done regularly.
- 14 Q Was that done intentionally to build up the
- 15 service fees?
- 16 A I would assume so. If you're serving the
- 17 defendant at the property you can't serve Jane and John
- 18 Doe if you've already served the defendant there,
- 19 correct?
- 20 Q If you say so. So they would send out
- 21 multiple services?
- A Correct. There was always a Jane and John
- 23 Doe. Sometimes there would be a spouse, unknown spouse,
- 24 spouse, unknown spouse. In other words, if it was Mary
- 25 Jane it would be the unknown spouse of Mary Jane. Then

1 if it was James it would be the unknown spouse of James.

- 2 They changed it periodically on how they did it.
- 3 Q They'd also add tenants?
- 4 A Correct. There was a fee for everyone.
- 5 Q Do you know what the fees were?
- 6 A I believe it was forty-five dollars for
- 7 service at one attempt. Obviously two attempts was the
- 8 ninety dollars. Anything out of state was a hundred and
- 9 eighty dollars. It was out-of-state notices of action.
- 10 They did skip tracing. They charged an additional I
- 11 believe that was eighty.
- 12 Q Did they do the skip tracing?
- 13 A I can't guarantee that. They said they did
- 14 it.
- Q Who was billed the forty-five dollars? Let's
- 16 just say it was the one service. Who was billed?
- 17 A It goes back to the borrowers.
- 18 Q Eventually?
- 19 A Well, it goes into your Affidavit A's and it's
- 20 part of your service.
- 21 Q Right. Okay. Before that. Because the
- 22 homeowner or the borrower or the defaulted one might not
- 23 pay so the process server has to get paid. Who pays
- 24 them?
- A I would imagine it comes from the banks where

- 1 it's being billed to.
- 2 Q It's being billed to the banks?
- 3 A Correct.
- 4 Q It's not being billed to David Stern?
- 5 A Well, David Stern pays the bills but in return
- 6 I would imagine he's getting paid by the banks from what
- 7 we know. I don't know that for sure.
- 8 Q Do you ever have any reason to believe that if
- 9 the process server served one forty-five dollar bill
- 10 that it went into the affidavit as two or three?
- 11 A I'm not sure I understand.
- 12 Q If the affidavits that were filled out by Law
- 13 Offices of David Stern reflected the actual bill that
- 14 was billed or did they bill the homeowner more?
- 15 A There was always a fee for the Jane and John
- 16 Does in the bill. The bills always consisted of the
- 17 defendant, an unknown spouse of the defendant if there
- 18 wasn't a spouse, and always a Jane and John Doe.
- 19 Q So they were always billed for four of five?
- 20 A Correct.
- 21 Q So the bill came in to David Stern for four of
- 22 five?

- 23 A Correct.
- Q Now, that bill was probably paid by David from
- 25 the bank's money or whatever?

- 1 A Correct.
- 2 Q Now, this four of five is going to go on an
- 3 affidavit of indebtedness?
- 4 A Correct.
- 5 Q Was it always just four of five? What I'm
- 6 trying to ask you is was the bill ever inflated for the
- 7 homeowner?
- 8 A I would say it was inflated if they are
- 9 charging for a Jane and John Doe. Did we change what
- 10 the actual bill said?
- 11 Q Yes.
- 12 A No, we didn't. Not that I'm aware of on my
- 13 team.
- 14 Q Okay. About what percentage would you say of
- 15 the people that were served actually got service?
- 16 A It became such a nuisance for me that I
- 17 actually would tell the people that claimed -- they were
- 18 serving people with the same names and they would call
- 19 and say I'm not this person. So to protect, you know, I

- 20 basically said you need to send a letter to the firm
- 21 because it became such a nuisance. Those were most of
- 22 my calls during a day. Any given day I'd probably have
- 23 a hundred different calls and most of it was service.
- Q So fifty percent of the people?
- A Yeah, that's a good guess.

- 1 Q Let's go to the assignments of mortgage. They
- 2 were prepared in-house?
- 3 A Yeah.
- 4 Q You're smiling. You want to tell me about
- 5 them?
- 6 A Assignments were done sometimes after the
- 7 final judgement was entered.
- 8 Q Do you know why that is?
- 9 A Because that's what we were directed to do by
- 10 Cheryl.
- 11 Q So the lis pendens is filed and you don't have
- 12 an assignment in some cases?
- 13 A Correct.
- 14 Q When there was an assignment was it usually to
- 15 the plaintiff or could it have been to someone else
- 16 other than the plaintiff?

- 17 A Someone else other.
- 18 Q Other than the plaintiff?
- 19 A Yeah.
- Q Other than the plaintiff institution that was
- 21 actually in the lawsuit and got the final judgement then
- 22 there would be an assignment to lender somebody else?
- A Well the lenders switched a lot in David's
- 24 firm.
- Q Meaning?

- 1 A Meaning that a lot of the times they were
- 2 changing. Say Aurora had the file. They transferred it
- 3 over to TCFM.
- 4 Q Why would they do that, do you know?
- 5 A I'm not aware of that, no.
- 6 Q You're not aware --
- 7 A I do not know why they did that.
- 8 Q You're aware of it happening?
- 9 A Oh yes.
- 10 Q You're not aware of why?
- 11 A Right.
- 12 Q Would the change the plaintiff in the lawsuit
- 13 or would they just leave it alone?

- 14 A No. A lot of times we never did the
- 15 substitution of plaintiff. Until almost to the time
- 16 that I was leaving there is when things started to get
- 17 ugly for them for the assignments. We were starting to
- 18 have to do substitutions of plaintiff. If Nation Star
- 19 had the file and they turned it over to Citibank we were
- 20 foreclosing in Nation Star and not Citibank and we would
- 21 need to do a substitution of plaintiff for that.
- 22 Q Right. Would those be ex parte for the most
- 23 part?
- 24 A Yeah.
- 25 Q They wouldn't dismiss the lawsuit and start

- 1 over?
- 2 A No.
- 3 Q They just substituted?
- 4 A Yeah.
- 5 Q They made it a practice to give the defendant
- 6 notice?
- 7 A I mean we would mail them to the defendant.
- 8 Q The notice of substitution of party?
- 9 A Yes.
- 10 Q Would you file an assignment at that time?

- 11 A Sometimes. Sometimes they were already filed.
- 12 Sometimes we would have to change it. It depended on
- 13 the file. It depended on how long it had been with the
- 14 firm. Those were business decisions that Cheryl made on
- 15 a regular basis.
- 16 Q Do you know what her business decisions were
- 17 based on?
- 18 A Nope. Nobody questioned that.
- 19 Q Can you tell me the execution of the
- 20 assignments, how it worked?
- A Assignments were prepared again from the
- 22 casesum. All of our stuff comes from the casesum. They
- 23 would be stamped and signed by a notary or not. Per
- 24 floor we had a designated spot to place them and Cheryl
- 25 would come once a day and sign them.

- 1 Q Sign them as what?
- 2 A As --
- 3 Q For the bank?
- 4 A Correct.
- 5 Q Or for MERS or whoever it was for?
- 6 A Correct.
- 7 Q Would these notaries be there watching her as

- 8 she signed?9 A No.10 Q She
- 10 Q She would just sit there and sign stacks of
- 11 them?
- 12 A Correct. As far as notaries go in the firm I
- 13 don't think any notary actually used their own notary
- 14 stamp. The team used them.
- 15 Q There were just stamps around?
- 16 A Yes.
- 17 Q And you actually saw that?
- 18 A I was part of that.
- 19 Q You did it? Are you a notary?
- A No, I'm not.
- Q Did you sign as a witness?
- A I did not. I signed as a witness on one
- 23 document and after that I decided that I didn't want to
- 24 put my name as a witness anymore.
- Q Tell me about the stamps. You stamped them?

- 1 A Yeah, I had stamps. Each team had a notary on
- 2 them or notaries that I was aware of. Whether they were
- 3 or weren't wasn't --
- 4 Q You had stamps?

5 A Correct. We would stamp them and they would 6 get signed. Q Stamp them in blanks? A Yes. 9 Q Who would sign them? 10 A Other people on the team that could sign the 11 signature of the person or just a check on there or 12 whatever. 13 Q Was that common practice? 14 A Yes. 15 Was that standard practice? A Pretty much. 16 17 Q What about the witnesses? Those would be signed by juniors who were --18 Standing there? 19 20 A Here, sign this. It has to go to Cheryl, sign 21 it. Then it would go and sit at the desk where Cheryl

25 A Correct.

24 the witnesses?

22 would sign everything.

Q Out of view of the notary and out of view of

- 2 A Cheryl.
- 3 Q Cheryl did?
- 4 A Um-hum.
- 5 Q Did anybody else sign with the firm for the
- 6 banks?
- 7 A Yes.
- 8 Q Who was that?
- 9 A There were people that were responsible for
- 10 signing Cheryl's name. Cheryl, Tammie Sweat, and Beth
- 11 Cerni. Those were the only three people that could sign
- 12 Cheryl's name. If you ever look at assignments you'll
- 13 see that they are not all the same.
- MS. EDWARDS: What are the names again?
- 15 Cheryl, Tammie?
- 16 THE WITNESS: Tammie Sweat and Beth Cerni.
- MS. EDWARDS: Could you spell that.
- 18 MS. CLARKSON: C-E-R-N-I.
- 19 BY MS. CLARKSON:
- 20 Q Did they practice Cheryl's signature?
- A I would assume so.
- Q Did you ever see them?
- A Not practicing but I've seen them sign it.
- Q Did you see somebody sign Cheryl's name?
- 25 A Yes.

- 1 Q That wasn't Cheryl?
- 2 A Yes. All the time.
- 3 Q Did Cheryl know about this?
- 4 A Yes.
- 5 Q Was it at her direction?
- 6 A Yes.
- 7 Q What was her position with the firm?
- 8 A When I started she was David's paralegal and
- 9 had the team that I had. When we transferred into the
- 10 new building she became this COO of the company.
- 11 Q Was that going on when you transferred
- 12 buildings and when she was the COO?
- 13 A She was always the COO. She just never had
- 14 the title.
- O But now she has the title?
- 16 A Correct.
- 17 Q Did the practice still continue?
- 18 A Oh yes.
- 19 Q With the signatures?
- 20 A Correct.
- 21 Q So even though she became the COO her job
- 22 description didn't change?

- 23 A No.
- Q She continued to pretty much run the office?
- A Oh yes.

- 1 Q Was David Stern aware of this as far as you
- 2 know?
- 3 A Yes.
- 4 Q How do you know that he was? What makes you
- 5 think that he was aware of this?
- 6 A Because Cheryl and David had daily meetings.
- 7 David knew the practice that was going on. David's
- 8 office happened to be right outside -- I sat right in
- 9 front of David's office. I'm well aware of what
- 10 transpired. Cheryl's office was here. Around the
- 11 corner was David's office. Everything was in the loop.
- 12 He was well aware of what was going on. I mean, you
- 13 could hear the screaming conversations. Nothing was
- 14 really a secret on the fourth floor because that's where
- 15 Cheryl is.
- 16 Q Who was screaming at who?
- 17 A They were screaming at each other.
- 18 Q They were screaming at each other?
- 19 A Yes.

- Q Do you know over what?
- 21 A Files not moving fast enough. Just stuff like
- 22 that.
- Q Business stuff?
- 24 A Correct.
- 25 Q Do you know when these assignments were

- 1 executed if Cheryl one, two, or three ever read them?
- 2 A No, they were never read.
- 3 Q They were just signed?
- 4 A Correct.
- 5 Q How many a day do you think?
- 6 A Oh goodness. Each floor would probably
- 7 produce two, two-fifty a day.
- 8 Q So somewhere between four and five hundred a
- 9 day easy?
- 10 A There's eight floors I believe.
- 11 Q And each floor did two to two-fifty?
- 12 A Yes. We all had our own spot. There was a
- 13 table approximately this big.
- 14 Q So you sat at a conference table?
- 15 A No, we didn't sit at it. We just piled our
- 16 files there.

- MS. EDWARDS: For the record, the table is
- approximately ten feet long by three feet wide.
- 19 THE WITNESS: Correct.
- MS. EDWARDS: Would be piled.
- THE WITNESS: Correct.
- 22 BY MS. CLARKSON:
- 23 Q With files ready for assignment signatures and
- 24 notaries and witnesses?
- 25 A Correct, yes.

- 1 Q Where would these files go then at that point?
- 2 A Then we would get an email saying come get
- 3 your files, they've been signed by Cheryl.
- 4 Q So this was an assignment signing table?
- 5 A Correct. Assignments or Affidavit A's that
- 6 she was signing.
- 7 Q What's an Affidavit A?
- 8 A The indebtedness affidavit.
- 9 Q Okay.
- 10 A I think that's all Cheryl signed for. I think
- 11 Beth signed for the rest. There's your Exhibit E's. We
- 12 had different exhibits. That's how they signed them.
- 13 When Cheryl was out of the office Tammie would sign them

- 14 or Beth would go sign them.
- 15 Q Beth would sign but it would say Cheryl
- 16 Samons?
- 17 A Correct.
- 18 Q And Beth would be the signer?
- 19 A Correct.
- 20 Or Tammie Sweat?
- A Right. They were located on different floors.
- 22 The GMAC team was on the fifth floor. Beth Cerni would
- 23 sign for the entire GMAC. If Cheryl had already gone to
- 24 the table and signed everything and you needed to sign
- 25 something to get it out you would go to one of them to

- 1 sign it immediately.
- 2 Q Then these assignments would go where?
- 3 A In the file.
- 4 Q Would they ever be sent to the recorder's
- 5 office?
- 6 A Yes.
- 7 Q And they were recorded?
- 8 A Yes.
- 9 Q And when you got them back from the recorder's
- 10 office would they be filed in court?

- 11 A They were supposed to be. I wasn't in court
- 12 to know them. We sent them out occasionally to be
- 13 recorded. It became a more stiffer practice after I
- 14 guess there was a problem where the notary date didn't
- 15 match the date of the assignment being initiated. There
- 16 were basically three dates on there. The dates were all
- 17 different.
- 18 Q Right.
- 19 A So at that point there was a huge meeting in
- 20 the building by Beverly McComas and Miriam Mendieta who
- 21 were the controlling attorneys there. Basically we were
- 22 told if anyone sent out an assignment with the dates not
- 23 being the same on them that they would be fired
- 24 immediately.
- Q Why would the dates on the other ones have

- 1 been three different dates? What would cause that?
- 2 A Poor practice, not paying attention, not
- 3 knowing that it was supposed to be that way from the
- 4 initiation. Basically they didn't train us to do it.
- 5 You have people just typing in. Their being honest and
- 6 tying in this date as the date as being assigned but it
- 7 was executed six months ago. The dates would be

- 8 different for that. The issue became then the notary
- 9 would sign it tomorrow and date it tomorrow.
- 10 Q So those attorneys knew this was going on?
- 11 A Yes.
- 12 Q Can you give me the names of the attorneys
- 13 that knew?
- 14 A Every attorney in the firm.
- 15 Q What do you mean every attorney in the firm?
- 16 A Well, Beverly McComas.
- 17 Q Can you spell that, please.
- 18 A M-C-C-O-M-A-S, I believe and Miriam Mendieta
- 19 were the controlling attorneys.
- 20 Q They were the controlling attorneys?
- 21 A Correct. They controlled the attorneys and
- 22 Cheryl controlled the paralegals and anybody else.
- Q Okay.
- A So they would inform the attorneys what they
- 25 wanted. They happened to be at the meeting for the

- 1 assignments. They pulled us in by team since there were
- 2 so many of us and told us this is what it needs to be.
- 3 They got in trouble for it and this is what needs to be
- 4 happening now. Make sure that the date that it was

- 5 supposed to be executed is the same date that you're
- 6 signing it even though it could have been six months ago
- 7 and Cheryl is signing it today.
- 8 Q But make the dates match?
- 9 A Correct.
- 10 Q Regardless of the date it is today?
- 11 A Correct.
- 12 Q Okay. And that's the same for the notary?
- 13 A Correct.
- 14 Q And the date printed on it?
- 15 A Correct.
- 16 Q And the date that's actually typed in?
- 17 A Correct.
- 18 Q Make sure they're all the same no matter what
- 19 day it is?
- A Correct.
- 21 Q The two lead lawyers, what was their title?
- 22 Were they senior attorneys?
- A No. They didn't really have a title. Most
- 24 people were just afraid of them.
- Q Why is that?

- 2 very mean.
- 3 Q In what way?
- 4 A They would demean you. They would yell and
- 5 scream at you.
- 6 Q Condescending?
- 7 A Oh yeah. They would make you look like an ass
- 8 in front of the entire firm.
- 9 Q What about the other lawyers that they
- 10 controlled?
- 11 A They were just there to get by on what they
- 12 were doing.
- 13 Q The other lawyers?
- 14 A Yes. Most of the lawyers had issue with them
- 15 but it was their job.
- 16 Q Did anyone quit as far as you know due to the
- 17 practices?
- 18 A I'm sure but they wouldn't come right out and
- 19 say I quit because of the practices. I know that people
- 20 had left because they were uncomfortable with the things
- 21 that they were being asked to do, as most of us were.
- 22 When it got really sticky there were a lot of us that
- 23 weren't here.
- Q What does really sticky mean?
- 25 A They wanted us to start changing the documents

1 and stuff and doing stuff that we weren't supposed to be

- 2 doing as far as service.
- 3 Q What documents did they want you to change?
- 4 A Manpower documents. A lot of judges started
- 5 requiring, because of the Jane and John Doe issues,
- 6 required that you have a military search for all the
- 7 defendants. If you named a Jane and John Doe as an NKA
- 8 you had to pull a military search on them. Unless you
- 9 have somebody's social security number technically you
- 10 can't pull a military search supposedly.
- 11 The program that we used for the program that
- 12 we used, you could put in the main defendant's social
- 13 security and John or Jane Doe's name and it would give
- 14 us a military search saying that they were in the
- 15 military.
- 16 Q You would get their social security number
- 17 because the bank documents contained it?
- 18 A Correct. The lenders, the referrals had the
- 19 socials.
- Q Did you put the social in on everybody to find
- 21 out their address for service?
- A Not everybody. I personally did not do it

- 23 because I refused to do it. I wasn't going to falsify a
- 24 military document. I was told that that's fine,
- 25 somebody else on your team will do it.

- 1 Q What do you mean falsify a military document?
- 2 A Well, I'm using the main defendant's social
- 3 security number on somebody else's name, not his name.
- 4 John Doe and the main defendant was James, I was taking
- 5 James' social security number and putting John Doe's
- 6 name in there. I wasn't but that's what the practice
- 7 was. The judges started saying we're not going to
- 8 consider service completed until --
- 9 Q There's a miliary search?
- 10 A Correct.
- 11 Q So why wouldn't they use the right social
- 12 security number for the right person?
- 13 A Because you don't have a social for an NKA or
- 14 unknown tenant. They wouldn't enter a final judgement
- 15 unless the military doc was there.
- 16 Q So you just used anybody's?
- 17 A Correct.
- 18 Q Did Stern know about that practice?
- 19 A Do I know if he knew personally, no. I can

- 20 tell you that Beverly and Miriam sent emails to the
- 21 attorneys telling them that that is what to be done and
- 22 if the paralegals would not do it then they are
- 23 responsible for doing it. That wasn't an option.
- 24 Q So there were emails directing --
- A Correct. Of course I'm not privy to those but

- 1 I was told by my own attorney because I told my attorney
- 2 I'm not doing this. I'm not doing it. I refused.
- 3 Q When you say you told your own attorney are
- 4 you talking about the attorney at the firm?
- 5 A No. I'm talking about my attorney from my
- 6 team.
- 7 Q That's what I mean. At the firm.
- 8 A Yes.
- 9 Q Not your personal attorney?
- 10 A No, no, no.
- 11 Q The attorney you worked for? What attorney
- 12 was that?
- 13 A Stephanie Burke.
- 14 Q B-U-R-K-E?
- 15 A Yeah. She got married and I don't know what
- 16 her married name is. Stephanie Burke was my attorney at

- 17 that time. That's who I had that conversation with.
- 18 She is the one who told me that there was an email sent
- 19 and she couldn't believe that they had actually sent an
- 20 email saying that.
- 21 Q When the affidavits were created for
- 22 indebtedness who were they created by?
- 23 A Us.
- 24 Q Paralegals?
- 25 A Paralegals, juniors, yes.

- 1 Q Where did you get your figures from?
- 2 A We had sites we would get the information from
- 3 the lenders on.
- 4 Q Okay.
- 5 A They were just typed in by us based on the
- 6 information that they gave us. If we couldn't figure
- 7 something out Cheryl would help us do it.
- 8 Q What about your costs and attorneys fees?
- 9 A Those were standing, except for if they had
- 10 what they considered a litigated file.
- 11 Q A contested file?
- 12 A Yes. They would do a memorandum of law and
- 13 charge the litigation fees that were permitted.

- 14 Q Do you know what those litigation fees were?
- 15 A I believe it was \$175 for two hours is what
- 16 they allowed.
- 17 Q What about just a standard non-contested
- 18 foreclosure?
- 19 A Originally the fees were twelve hundred and
- 20 then they went to thirteen.
- O What about costs?
- A Costs were title searches. All that stuff was
- 23 broke down. Probably somewhere about \$475. At one
- 24 point we were putting postage in. Until probably June
- 25 or July of last year postage was going in and we weren't

- 1 supposed to be doing that either. That was \$1,650 I
- 2 think that we had to back out of most of -- you had your
- 3 title searches, your GAP. That was on Exhibit B. On A
- 4 the costs were there but everything was broke down on B.
- 5 That's what they'd put in there.
- 6 Q Were these figures that they put in the
- 7 affidavits supported by documentation?
- 8 A I didn't have an invoice for it. It was
- 9 standard. It was automatically plugged into our
- 10 documents.

- 11 Q You didn't plug it in?
- 12 A No.
- 13 Q Who plugged it in?
- 14 A It was just automatically there in our
- 15 program, yes.
- 16 Q So what you would do is get on and find out
- 17 much the bank was owed? Is that what you said you did?
- 18 You interfaced with the bank's computer or site?
- 19 A Yes. For the most part your UPB was put in at
- 20 casesum time.
- 21 Q Okay.
- A As a paralegal it would be within our job to
- 23 make sure that the figures matched on the Affidavit A
- 24 and B before you actually typed out your MSJ, your
- 25 motion summary judgement. They were already there.

- 1 Everything just plugged in.
- 2 Q But over time it changes.
- 3 A Correct.
- 4 Q So how did it get changed?
- 5 A We would have got go in and change it but the
- 6 UPB never changes from the initiation of the -- in other
- 7 words when we get the referral from the lender, that

- 8 stays the same. What changes are the other costs.
- 9 Q What if a homeowner made payment?
- 10 A That was never there.
- 11 Q If that happened it was never reflected?
- 12 A No. There was instances where the UPB should
- 13 have been different than what it was, but again, that
- 14 was a business decision made by Cheryl based on where we
- 15 were at on the file. If we were ready to get judgement
- 16 on it she would just --
- 17 Q So there's instances that you're aware of
- 18 where the affidavit of indebtedness used to get the
- 19 foreclosure was incorrect?
- 20 A Correct.
- 21 Q And lawyers and/or COO of the firm knew this?
- A Well, I knew Cheryl knew because as a
- 23 paralegal I would have to go to her and say we filed
- 24 this and it was this and this amount off and she would
- 25 just say just go with it.

- 1 Q So who is it that's signing these affidavits?
- 2 A Cheryl.
- 3 Q Did she sign them all?
- 4 A Again, the same amount of companies, yeah.

- 5 Beth and Tammie signed. Anybody who signed Cheryl's
- 6 name would be those three.
- 7 Q All of these affidavits, were they like the
- 8 assignment table?
- 9 A Yeah. They all went together. It was either
- 10 assignments or affidavits on the table.
- 11 Q But these affidavits would be signed by Beth,
- 12 Tammie, or Cheryl?
- 13 A Correct.
- 14 Q All signing Cheryl's name?
- 15 A Correct.
- 16 Q Were they ever read or just signed?
- 17 A They were just signed.
- 18 Q Did you ever see them just being signed?
- 19 A Yes. Sometimes we would just go home with a
- 20 signature page because of the way we were told to do
- 21 things. If you look at the Affidavit A's they are two
- 22 pages for a reason. The signature page is on one and
- 23 the costs are on the other.
- Q And you just slap them together?
- 25 A Correct.

- 2 stacks of them? Is that because you signed?
- 3 A No.
- 4 Q So what did you mean?
- 5 A What do you mean?
- 6 Q Who would go home with stacks of them?
- 7 A Files?
- 8 Q Yeah.
- 9 A Well, I worked from home.
- 10 Q Okay.
- 11 A So any paralegal who had the right to work
- 12 from home would obviously take --
- 13 Q Take the files with you?
- 14 A Well, not the whole file but the paperwork
- 15 that I needed to type my motion or whatever it was that
- 16 I was doing that I needed to have. That practice
- 17 changed again before I left being another practice.
- 18 Q What was that practice?
- 19 A Well, I guess there was an instance where
- 20 Cheryl wasn't allowed to sign anymore for the
- 21 affidavits.
- Q Why is that?
- A I don't know that we were actually privy to
- 24 it. We were just told I believe there was a court
- 25 hearing of some sort. We were just told by Beverly and

1 Miriam this is the way it's going to be done. I think I

- 2 want to say March 19th just because that sticks in my
- 3 head.
- 4 Q Of this year?
- 5 A Of last year. From that forward anything
- 6 signed by Cheryl was not usable because she got in
- 7 trouble or something.
- 8 Q Okay.
- 9 A So what we had to do from that point, again
- 10 the affidavits were still split in two pages, at that
- 11 point we were supposed to be sending them back to the
- 12 banks to be signed now. The problem being that a lot of
- 13 times we wouldn't get them back or executed in time for
- 14 the hearings. So we had what they called signature
- 15 pages that Tammie Sweat or someone else would have in
- 16 their possession. If we couldn't get it back from the
- 17 bank executed in time we would just take a signature
- 18 page and put it on the affidavit.
- 19 Q What was on the signature page?
- 20 A The signature and notary from the bank.
- 21 Q Were these documents photocopied or were they
- 22 original documents?

- A Some were photocopied.
- Q How would you get that many from a bank
- 25 original? The bank supplied them to you.

- 1 A Well, what would happen would be like if I had
- 2 file A and that one didn't go to hearing because there
- 3 was something wrong with it and file B was going to
- 4 hearing but it was the same bank, I would take the
- 5 signature page from A and give it to B.
- 6 Q Oh give it to another file?
- 7 A And just re-execute this file.
- 8 Q Okay. That was common practice?
- 9 A Yes, after Cheryl couldn't sign.
- 10 Q Did Cheryl know?
- 11 A Yes.
- 12 Q Cheryl knew about all the practices because
- 13 she is the one who ran the office?
- 14 A She was the one who implemented them.
- Q Were there any other activities or practices
- 16 over at David Stern's firm that made you feel
- 17 uncomfortable or that you were unwilling to do?
- 18 A I don't know how to answer that question.
- 19 It's a loaded one.

- Q Take your time.
- 21 A Yeah. Some of the things that were done there
- 22 just were not on the up and up.
- 23 Q Explain to me in as much detail as you can
- 24 what those things were.
- A I don't even know where to start with it.

- 1 Personal vendetta, work, their practices weren't nice.
- 2 Q I'm more concerned with their legal practice
- 3 than with their attitudes.
- 4 A We had lost notes. That was another common
- 5 practice. That's our Exhibit E's.
- 6 Q Explain to me about the lost notes, how that
- 7 worked?
- 8 A Well, I believe Beth Cerni was the only one to
- 9 sign for those but I'm not a hundred percent sure on
- 10 that one either because they all signed for them. The
- 11 lost note would be if we lost the note in-house it's an
- 12 affidavit that you type up saying that the note was
- 13 lost.
- 14 Q Okay. Tell me how those were generated?
- 15 A The same way everything was generated in that
- 16 office.

- 17 Q Were there a lot of lost note affidavits?
- 18 A We had quite a few. More than we probably
- 19 should have.
- 20 Q Did you lose them in-house?
- 21 A Yes.
- 22 Q Did you ever find them again?
- A Not that I'm aware of. The practice of the
- 24 documents like mortgages and notes was really very
- 25 disarray.

- 1 Q How so?
- 2 A Well, there were a lot of young kids working
- 3 up there who really didn't pay attention to what they
- 4 were doing. We had a lot of people that were hired in
- 5 the firm that were just hired as warm bodies to do work.
- 6 The training process was very stupid and ridiculous.
- 7 The girls would come out on the floor not knowing what
- 8 they were doing. Mortgages would get placed in
- 9 different files. They would get thrown out. There was
- 10 just no real organization when it came to the original
- 11 documents.
- 12 Q So if the original note was lost who would the
- 13 affidavit be executed by?

- 14 A Beth Cerni.
- 15 Q Beth Cerni did them all?
- 16 A She signed them. We executed them. We typed
- 17 them up.
- 18 Q You drafted them?
- 19 A Correct.
- Q She executed them?
- 21 A Correct.
- Q She signed them?
- 23 A Correct.
- Q Did she sign them all?
- A As far as I know.

- 1 Q Did anybody have her signature as well?
- 2 A I never took it to anybody but her.
- 3 Q Did she sign them?
- 4 A Yes, she did.
- 5 Q Were they to be notarized?
- 6 A I believe so.
- 7 Q And if they were to be notarized how would
- 8 they get notarized?
- 9 A The same way.
- 10 Q The same way as the practice you spoke about

- 11 earlier, just stamped?
- 12 A Correct.
- 13 Q Not in front of the witness? Not in front of
- 14 the signer?
- 15 A Correct.
- 16 Q These documents were then used as exhibits to
- 17 motions for summary judgement?
- 18 A Correct. The memorandum of law that we were
- 19 doing was also -- that says we're litigating the file
- 20 and the files never left the paralegal's desk. It was
- 21 never actually litigated in any way, shape, or form on
- 22 most of them.
- 23 Q Were most of the judgements default
- 24 judgements?
- A Default meaning?

- 1 Q That the homeowner just never fought it. They
- 2 defaulted so you get your judgement?
- 3 A Not a lot of defaults were entered, no. They
- 4 responded. The problem is that the practice was so
- 5 large that there was never actually -- I had actually
- 6 been yelled at for trying to talk to homeowners on the
- 7 phone. You're giving them too much time. Start

- 8 working. I worked for hospice for twelve years before I
- 9 went to David Stern so I just thought that there might
- 10 be some kind of compassion. I would try to deal with
- 11 what wasn't being done proper.
- We were directed that that was not what our
- 13 job was to do. Our job was to run the team and type the
- 14 MSJs, get them out the door. Get the judgements
- 15 entered. Everything was about getting the judgement
- 16 entered because we have to report back to the banks. We
- 17 had to do chronological things that were sent to them
- 18 that were also obviously changed and fudged because the
- 19 banks, some of them, are very unaware of what the
- 20 process is believe it or not.
- Q What did you have changed?
- A It takes a hundred and twenty days for a
- 23 foreclosure from beginning to end is what their standard
- 24 practice is. Some of their files were three and four
- 25 hundred days old because of the mishaps of going to

- 1 court and not having the proper documentation, not
- 2 having the note, the mortgage. The judge would kick it
- 3 back for militaries. That's when those practices would
- 4 come in where it would just be do this regardless of

- 5 what was said. Just do it. Get it done. Get the file
- 6 out of here.
- 7 Q Like sign the affidavit. Switch the page.
- 8 A Correct.
- 9 Q Have it notarized with somebody's stamp, we
- 10 don't care who.
- 11 A Correct. Cheryl's big thing was moving the
- 12 file. She didn't care how it got moved.
- 13 Q Do you know if attorneys got any bonuses for
- 14 the number of foreclosure final judgements it got?
- 15 A Not that I'm aware of.
- 16 Q Do you know if lawyers got paid more if they
- 17 worked on the weekends?
- 18 A As far as I know.
- 19 Q As far as you know yes?
- 20 A Yes.
- 21 Q Anything else at the firm, their practices
- 22 that made you feel uncomfortable legally speaking?
- A I was gonna say that's a loaded question
- 24 again.
- 25 Q I'm not speaking of personality-wise.

- 2 doing things the way they did was just wrong in itself.
- 3 Q This was on a daily basis?
- 4 A Oh yes. This was how we kept our jobs and
- 5 they were threatened if not. It was just a warm body.
- 6 They would produce and produce and produce. All they
- 7 cared about was getting the file out.
- 8 Q Did you ever hear of any of the lawyers talk
- 9 about the practices and being in fear of being
- 10 disbarred?
- 11 A Yes.
- 12 O What was said?
- 13 A Just that they were in fear of what they were
- 14 doing and that they knew that they could get in trouble
- 15 for it.
- 16 Q They acknowledged it?
- 17 A Oh yeah.
- 18 Q They acknowledged it to you or did you hear
- 19 them acknowledging it to each other? Do you know who
- 20 these people are? Could you give me a name or two of
- 21 someone that you actually know said that?
- A Do I have to?
- Q I would appreciate it, yes.
- 24 THE WITNESS: Doug, do I have to?
- MS. CLARKSON: Yes.

- 1 THE WITNESS: He's not even listening to me.
- 2 A I was friendly with a few of the attorneys.
- 3 There was an attorney that I was very close with. Her
- 4 name is Cassandra.
- 5 BY MS. CLARKSON:
- 6 Q Cassandra what?
- 7 A Rigaud.
- 8 Q Spell it.
- 9 A R-I-G-A-U-D.
- 10 Q She knew and she was scared?
- 11 A Oh yeah. Their jobs were threatened. Their
- 12 jobs were threatened. Like everybody else they have a
- 13 family. There's a few. Daphne is one.
- 14 Q Daphne who?
- 15 A Tako.
- 16 Q T-A-C-O?
- 17 A T-A-K-O.
- MR. REGAN: What's the first name? Was it
- 19 Daphne?
- THE WITNESS: Yes.
- 21 MR. REGAN: Thank you.
- 22 BY MS. CLARKSON:

- Q Go ahead.
- A I guess the attorneys that left the firm left
- 25 for the nasty practices that were going on.

- 1 Q Their jobs were threatened if they didn't do
- 2 it?
- 3 A Yeah. They would basically say this is what
- 4 you're going to do or you can find another place to
- 5 work, which a lot of them did because the practices just
- 6 became overwhelming for everyone. The responsibility
- 7 that they expected people to have was above and beyond
- 8 what a human could actually do as far as case loads.
- 9 Q Were they paid well?
- 10 A Not from what I hear, no. I believe that they
- 11 were very underpaid. I don't think there was an
- 12 attorney there that didn't complain about the salary.
- 13 Most of them would be what we would call newbies. They
- 14 were just learning to stand in front of a judge, you
- 15 know, litigate. That's why they stayed there. They
- 16 would stay a year and they would just go because they
- 17 knew it wasn't safe practice. They were newbies and
- 18 they were well aware of it.
- 19 Q And they were scared?

- A Oh yeah.
- 21 Q And they were worried about the possibility of
- 22 maybe getting disbarred?
- A Yes.
- Q Did they as far as you know bring that to Mr.
- 25 Stern's attention?

- 1 A I believe that everybody was well aware of it.
- 2 Miriam and Beverly were very stern and not nice. The
- 3 people that were in power were very mean and nasty.
- 4 Q Did they ever think that they were going to
- 5 get disbarred?
- 6 A No. They acted like they are above whatever.
- 7 Basically they could do whatever they wanted which was
- 8 the rule of thumb over there.
- 9 Q Regardless of what is required by the law?
- 10 A Correct.
- 11 Q Was there any reason for David Stern to shred
- 12 any documents? Was there a shredder there?
- 13 A Yeah.
- 14 Q Did he use the shredder?
- 15 A Rumor has it that he used the shredder on
- 16 several occasions, yes.

- 17 Q Did rumor say what he shredded?
- 18 A Documents that weren't supposed to be in the
- 19 files or incorrect things that he was going. There
- 20 would be other people privy to that. I was just a
- 21 paralegal.
- 22 Q But when you say that you heard it who would
- 23 you hear it from or how would you hear of it?
- A The grapevine is very long there. When you
- 25 have eleven hundred people working at a building like

- 1 that the grapevine is very long. There's a lot of
- 2 things that are said or that are occurring in different
- 3 departments that get through the office.
- 4 Q Right.
- 5 A Since I work directly under Cheryl there was a
- 6 lot of people for some reason who thought that I was the
- 7 person to tell a lot of these things to. I just
- 8 listened. I don't really offer any information and
- 9 never did. Yeah, there was practices where audits were
- 10 coming in and we had to quickly run and get this
- 11 straight or get that straight. It was mostly on the
- 12 Fannie Mae files.
- 13 Q What would you do on the Fannie Mae files?

- 14 A I wouldn't do anything.
- 15 Q What was done to the Fannie Mae files?
- 16 A They were correcting the things that they were
- 17 doing wrong.
- 18 Q Such as?
- 19 A Well, any practice that I just told you about.
- 20 Obviously the chronological orders of things. You can't
- 21 lie to Fannie Mae. They'll find out, especially when
- 22 they are doing an audit. There was a few instances
- 23 where they were in the office and there were audits
- 24 done. People were working overnight in the building to
- 25 get them straight.

- 1 Q Did Fannie Mae ever find out problems with
- 2 files?
- 3 A I am unaware of any of that.
- 4 Q Where did you work before you worked at David
- 5 Stern?
- 6 A I worked for a neurologist. I did research
- 7 for the FDA.
- 8 Q Did you work at any other place in between the
- 9 neurologist and David Stern?
- 10 A Just mediocre jobs. I helped my friend with

- 11 his business or something like that. You mean have I
- 12 ever worked at another law firm?
- 13 Q No. I wasn't asking you that.
- 14 A Okay.
- 15 Q Did you work simultaneously at David Stern and
- 16 another job?
- 17 A No.
- 18 Q Okay.
- 19 A That was impossible. I worked a lot of hours.
- MS. CLARKSON: Can we take a break for a
- 21 minute. Do you mind?
- THE WITNESS: No, not at all.
- 23 (Thereupon, a brief recess was held.)
- 24 BY MS. CLARKSON: (DIRECT CONTINUED)
- Q Do you know Shannon Smith?

- 1 A Yes.
- 2 Q How do you know her?
- 3 A She works at the firm or worked. I'm not sure
- 4 if she's still there. She did work at the firm.
- 5 Q Do you know what her duties were?
- 6 A She was a paralegal like me.
- 7 Q Do you know what her duties were?

- 8 A The same as mine.
- 9 Q Was she a notary?
- 10 A As far as I know.
- 11 Q Did you ever see her use her notary at the
- 12 firm?
- 13 A No. We were on two different floors.
- 14 Q Was Shannon Smith in your group?
- 15 A No. She was with Homecomings I believe. She
- 16 would have been on the fifth floor.
- 17 Q She admits in a deposition that she took that
- 18 she signed assignments. Were you aware of that?
- 19 A Yes. I think the whole firm was aware of
- 20 that.
- Q How was it the whole firm be aware of that?
- A Everybody knew about the deposition where she
- 23 had changed the dates on the assignments I think three
- 24 or four times or so or the dates were different on it.
- 25 There was, again, the rumor mill.

- 1 Q Did you ever hear of any rumors that Shannon
- 2 Smith was also signing as Cheryl Samons?
- 3 A No.
- 4 Q You did not know that she may have altered her

- 5 signature?
- 6 A May have, yes, but I was not aware that she
- 7 was doing it.
- 8 Q Did you hear it?
- 9 A I heard it. Anybody in the firm heard about
- 10 that whole instance.
- 11 Q Why don't you explain it to me what you heard.
- 12 A Because it's not my team, it's on a separate
- 13 floor, I really stayed to myself. It was just gossip.
- 14 Q What did you hear?
- 15 A Just that there was a document that she turned
- 16 in that was changed a few different times in front of a
- 17 judge in Hillsborough County if I'm not mistaken, if my
- 18 memory recalls me correctly and that she signed
- 19 something. I suppose they were saying she signed
- 20 Cheryl's name or Cheryl was saying she signed her name.
- 21 That was it really. We were told not to discuss it.
- 22 Again, if we were caught discussing things like that you
- 23 would be terminated.
- Q Beth Cerni was a paralegal, correct?
- A I believe so.

- 2 A She was the team lead. She was a manager in
- 3 the building on the fifth floor.
- 4 Q What else was on the fifth floor?
- 5 A GMAC and Homecomings I believe were the only
- 6 ones that occupied the fifth floor if I'm not mistaking.
- 7 Beth Cerni was -- GMAC was her team when she started
- 8 with Stern many years ago.
- 9 MR. REGAN: Are you saying GMAC like G-M-A-C?
- 10 THE WITNESS: Yes.
- MR. REGAN: Like General Motors Acceptance
- 12 Corporation?
- 13 THE WITNESS: Correct.
- MR. REGAN: Thank you.
- 15 BY MS. EDWARDS:
- 16 Q Did you ever hear any conversations in the
- 17 firm about any particular judges or jurisdictions where
- 18 there were problems with getting the foreclosures?
- 19 A Oh yeah. We knew what judges were what. We
- 20 had what they called a bible. The bible contained every
- 21 bit of information about every judge and what they were
- 22 looking for. It made our job twice as difficult because
- 23 you had to go by the bible.
- Q Was there any arrangements made with any
- 25 particular judges or jurisdictions on how the

- 1 foreclosures would be handled by Stern's office?
- 2 A I believe the only one that I'm well aware of
- 3 that is just a large cluster of something is Lee County
- 4 judges. They used to do what they call a rocket docket.
- 5 It was five hundred files from our firm every other
- 6 Friday.
- 7 BY MS. CLARKSON:
- 8 Q Would be filed or heard?
- 9 A Would be heard.
- 10 BY MS. EDWARDS:
- 11 Q Who arranged that?
- 12 A As far as I know Cheryl Samons and the county.
- 13 Q Cheryl and who?
- 14 A The county. I wasn't privy to that.
- 15 Q So how would you find out that --
- 16 A Because they would call them rocket dockets.
- 17 We had to have five hundred files from our firm prepared
- 18 for it. Originally we had an in-house counsel there or
- 19 local counsel there. Then it went to our attorneys.
- 20 Two attorneys from our firm or two attorneys per floor
- 21 would go over to Lee County and do the rocket docket.
- 22 We would load their files into the car.

- 23 Q So that was coordinated with Cheryl with the
- 24 county?
- A As far as I know. They were put on the rocket

- 1 docket basically.
- 2 Q What I'm trying to find out was is Cheryl
- 3 involved in the implementation of the rocket docket?
- 4 A Oh yes. She was responsible for all
- 5 scheduling anywhere. Her Beverly McComas and Miriam
- 6 Mendieta.
- 7 Q How was it that the rocket docket was created?
- 8 A I am not sure. That's what they called it.
- 9 They were going to do a rocket docket. Lee County I
- 10 guess was our largest county for foreclosures at the
- 11 time.
- 12 Q Were you aware of her having any meetings with
- 13 anyone there to implement or to come up with the idea to
- 14 come up with the rocket docket?
- 15 A No, I'm not aware of any meetings?
- 16 Q Do you know who did that?
- 17 A My guess would be Miriam Mendieta and Beverly
- 18 McComas because they were the controlling attorneys.
- 19 Q They would have been involved in the original

- 20 implementation of the rocket docket?
- A Correct. They are the one who assigned
- 22 attorneys. They're pretty much the ones that oversaw
- 23 the scheduling for that. There's a few counties that we
- 24 would just send over a sheet of paper that would have
- 25 your unpaid, who was defaulted, when it was defaulted,

- 1 and basic information. From what my understanding is
- 2 when you go over there, as long as there was no response
- 3 from anybody and it isn't contested the judges would
- 4 just sign off on them as far as I know.
- 5 Q The final judgements?
- 6 A Correct.
- 7 Q So there would be a faxed over document with
- 8 the basic information about the foreclosure on it and if
- 9 nobody appeared in opposition the judges would sign the
- 10 final judgements?
- 11 A Correct.
- 12 Q This was in Lee County?
- 13 A Yes. It wasn't faxed. The attorneys brought
- 14 them. So if the judge wanted to look at something the
- 15 files were there. That's my assumption. The files were
- 16 just loaded into these attorneys cars and they were

- 17 elected to drive over there. It wasn't a choice. They
- 18 picked which attorneys were going to go each week or
- 19 ever other week whenever they decided to do the rocket
- 20 docket.
- 21 Q And they decided that it would be five hundred
- 22 that would be handled?
- A It was five hundred from our firm, yes.
- O Was it also other firms?
- A As far as I know. I'm not privy to that

- 1 information. I didn't work with other firms.
- 2 Q Were you aware of comparable practices to
- 3 those you have just described with any other law firms
- 4 in Florida?
- 5 A No. It wasn't something I discussed about
- 6 other firms.
- 7 Q Are you aware of any payments that were made
- 8 by David Stern's firm to any companies as a result of
- 9 receiving the referrals of the foreclosure cases?
- 10 A Not that I'm aware of. I know that one
- 11 particular bank that we dealt with, which was Aurora
- 12 Leman Brothers, he had his own employees there in
- 13 Aurora.

- 14 Q For that purpose?
- 15 A That was not something we knew. There's four
- 16 employees that are there. I would have to look through
- 17 some documents for their names. They worked for Aurora
- 18 and were paid by David Stern if that makes sense. They
- 19 worked in Aurora's building, ALS, but they were paid by
- 20 David Stern to be there.
- 21 Q But you don't know what they did?
- A It was to oversee the practice that was going
- 23 on. I could tell you that Aurora did not want them
- 24 there. The were not very nice to them. They constantly
- 25 had issues with them. It was more or less for us like

- 1 if we needed assignments to get them like that; whatever
- 2 we needed to get them back immediately. Aurora was his
- 3 baby and always has been.
- 4 Q Why is that?
- 5 A I believe that's what started his company.
- 6 Q So he had his own employees in Aurora?
- 7 A He went over there and hired them. They lived
- 8 there. I think it's in Minneapolis. I'm not sure.
- 9 Q So David Stern personally went there and hired
- 10 people to work in Aurora?

- 11 A Yes.
- 12 Q And you don't know what they did there but
- 13 they were paid by David?
- 14 A Yes. They were paid by David. They had an
- 15 email address by David.
- 16 Q So obviously knew exactly what they were
- 17 doing?
- 18 A Oh yes.
- 19 Q Mr. Stern?
- 20 A Yes.
- 21 Q If you needed to get assignments quickly
- 22 that's who you contacted?
- 23 A Correct.
- Q What did they do?
- 25 A I don't know what they did on their end. All

- 1 I know is I would have it by the end of the day.
- 2 Q An original?
- A No, because it would come from there. It
- 4 would be something that they would scan over to us or
- 5 send to us or get to us overnight.
- 6 Q How would that have been done differently than
- 7 the assignment process that you just described to us?

- 8 A I don't know how they did it. I just know if
- 9 we needed anything that had to do with Aurora we would
- 10 call there and speak to those people. Aurora was
- 11 probably our messiest client.
- 12 Q Why?
- 13 A Because it was never done right from the
- 14 beginning so the files were a mess.
- 15 Q Why is that?
- 16 A I have no idea. I don't know. I know that it
- 17 had changed hands a lot with paralegals and Cheryl and
- 18 David. It was very messy. As far as I know that's the
- 19 only company that I worked with.
- 20 Q Do you know if those employees ever signed off
- 21 on assignments or any other documents that were needed
- 22 for foreclosures?
- A I don't recall.
- Q Do you know the names of those employees?
- A I can't recall their names at the moment. I'm

- 1 trying to think of the manager's name. Its at the tip
- 2 of my tongue but I can't think of his name either.
- 3 Q But there were people that actually lived
- 4 where Aurora is?

- 5 A Yes, they lived there and they were hired by
- 6 David. They were actually brought to our office. Since
- 7 I was the team lead for Aurora I was introduced. They
- 8 shadowed me so they could see what the process was that
- 9 we had to go through.
- 10 Q Then they then went back to Aurora and they
- 11 did whatever they were doing for David Stern?
- 12 A Correct.
- 13 Q Why would there be someone there if this whole
- 14 practice is down here?
- 15 A I don't know. I couldn't answer that
- 16 question.
- 17 Q Are you aware of any contacts that Mr. Stern
- 18 or anyone else had with Fannie Mae or Freddie Mac that
- 19 assisted him in getting his referrals?
- A No, I'm not aware of any of that.
- 21 Q Are you aware of any payments that were made
- 22 by Stern or his office to Fannie Mae or Freddie Mac or
- 23 anyone that worked there?
- A No, I'm not aware of that either.
- 25 Q You mentioned that there was some vindictive

- 2 Was any of this having anything to do with any of the
- 3 litigation in the home foreclosures?
- 4 A Meaning? Most of the meanness came from if we
- 5 didn't do their jobs what they would consider up to par.
- 6 Q You're talking about the people that worked in
- 7 David Stern's office?
- 8 A Yes.
- 9 Q That there was vindictiveness by personnel to
- 10 other personnel?
- 11 A Oh yes. And by Cheryl. Cheryl would scream
- 12 at the top of her lungs and embarrass you.
- 13 Q Was she very close with David Stern?
- 14 A Oh yes. Their families traveled together on
- 15 vacations. Their kids went to the same school.
- 16 Q Would you say that any information that Sheryl
- 17 had would probably also be information that David Stern
- 18 had?
- 19 A Oh yes.
- Q Do you think there's any way that David Stern
- 21 did not know the procedures you just described that
- 22 Cheryl Samons was involved in?
- A No, there's no way.
- Q Did anyone express any concern when you left
- 25 the office that you had observed things that were not

- 1 proper going on there?
- 2 A Yes. When I left the office they came to my
- 3 desk to --
- 4 Q Why who?
- 5 A HR. Alicia Rhonda who I believe was the one
- 6 partaking in changing files. She's the HR manager
- 7 there. She would come to your desk and go through every
- 8 single document that you were removing from your desk.
- 9 They wouldn't allow you to take anything. Not even a
- 10 sticky if it had something to do with the firm on it.
- 11 Q Did you have any documents that belonged to
- 12 the firm when you left?
- 13 A I did.
- 14 Q What sort of documents did you have?
- 15 A I had numerous amounts of documents.
- 16 Q What type of documents were they?
- 17 A I didn't take them when I left. I obviously
- 18 had already had them. What we've spoke about and the
- 19 practice, emails, and stuff like that.
- 20 Q So they were documents that essentially
- 21 documented what you've just described?
- 22 A Correct.

- Q Do you have copies of those emails now?
- A No, I don't.
- Q Do you have them in your possession?

- 1 A No, I don't.
- 2 Q Where are they?
- 3 A They are with my attorney.
- 4 Q Who are the emails from?
- 5 A The majority of them are from Cheryl. Some of
- 6 them are from a gentleman named David Vargas which is an
- 7 issue that I had. He was one of the mean people.
- 8 Q Were those emails sent to you or other people?
- 9 A No, they were sent to me. They all came from
- 10 my email address.
- 11 Q What was the nature of those emails that you
- 12 felt were important enough that you felt that you should
- 13 keep them?
- 14 A Just the practices that weren't fair. The
- 15 things that they were doing that weren't -- the things
- 16 that were wrong.
- 17 Q Are those the things you've described so far?
- 18 A Yes.
- 19 Q And those emails document that?

- 20 A The emails pertain to different things:
- 21 Changing UPB balances more or less, the badgering and
- 22 stuff, hearing outcomes. Every day there were emails
- 23 sent from each county on what the hearings were and
- 24 stuff like that.
- 25 Q Why would you have saved those?

- 1 A It just happened to be something I had because
- 2 I worked from home. There wee documents I would take to
- 3 go over my -- we had reports that we would run. Since I
- 4 had such a large amount of files it was easier for me to
- 5 do it that way. That's how I initially got them. It
- 6 was part of my job.
- 7 Q What about the documents that you have? What
- 8 is the nature of those documents, other than the emails?
- 9 A They were just what we discussed here today.
- 10 Q Examples?
- 11 A Yes. Examples are actually from files.
- 12 Q And so the documents you have are examples of
- 13 what you described to us?
- 14 A Correct. There's also one thing I remembered
- 15 that I'm going to tell you because I want to make sure
- 16 that I -- the Exhibit D's were our attorneys fees.

- 17 Those were pre-signed by the attorneys prior to us
- 18 getting them.
- 19 Q Prior to you getting what?
- A In other words, prior to them going out on the
- 21 file. The only thing we did was fill in the fee and
- 22 stamp it.
- 23 Q So the attorneys were signing attorneys fee
- 24 affidavits without figures there?
- 25 A Correct.

- 1 Q And after the attorneys signed the affidavits
- 2 were notarized without the attorneys being there?
- 3 A Correct.
- 4 Q And the fee amount was filled in?
- 5 A Correct.
- 6 Q Were there particular attorneys that were used
- 7 for those?
- 8 A Richard Toledo I believe was one. Suarez was
- 9 the other one. I'm not sure of his first name.
- 10 Q So there were two?
- 11 A Yes. One did hearings in one county and one
- 12 did hearings in the other county. We couldn't use them
- 13 in the county they did hearings in.

- 14 Q How much were they paid for those?
- 15 A I have no idea.
- 16 Q Were they paid for filling out attorney fee
- 17 affidavits?
- 18 A I would imagine so.
- 19 Q But you don't have any knowledge of that?
- 20 A No.
- 21 Q If I understood your testimony about Cheryl
- 22 Samons signing affidavits of indebtedness and other
- 23 affidavits, these were all left on a table for her and
- 24 she signed without even reading them?
- 25 A Correct.

- 1 Q Was that basically the case in every single
- 2 situation?
- 3 A Yes. Yeah.
- 4 Q You described that there was offshore
- 5 preparation of the information that was put into the
- 6 software that created all of the documents in the
- 7 foreclosure action; is that right?
- 8 A Correct.
- 9 Q Did anyone review to make sure that the
- 10 information being inputted was accurate?

- 11 A That I'm not aware of. I know that initially
- 12 there was a huge problem with it just because of the
- 13 education between the two places. Sometimes you would
- 14 be in Cheryl's office and hear a conversation about
- 15 them, which is how I happen to know about those. I
- 16 didn't work in the casesum department.
- 17 Q Do you know who was hired to put the
- 18 information into the casesum software?
- 19 A From overseas?
- 20 Q Yes.
- A No. I don't know particularly who, no.
- 22 Q Did David Stern know about this?
- A Oh yes. He actually went there. Everybody
- 24 was aware that he went there.
- Q He went where?

- 1 A To the Philippines and to Guam. I believe
- 2 there's another place. I'm just not sure of the name.
- 3 Q How do you know he went there?
- 4 A Because we all knew that it was going to be
- 5 implemented; that our case loads were going to be
- 6 getting larger. In casesums Cheryl had a rule that you
- 7 had to have fifteen casesums out the door a day and if

- 8 you didn't she would fire you if it was two consecutive
- 9 days.
- 10 Q And the casesum was where you were putting in
- 11 the information that would come from the lender?
- 12 A Correct. We knew that our case loads were
- 13 going to get larger because they were going to be doing
- 14 this offshore.
- 15 Q Do you know if Mr. Stern was responsible for
- 16 hiring those people?
- 17 A As far as I know.
- 18 Q Do you know anything about who was paying
- 19 them?
- A He was paying them as far as I know.
- 21 Q Cheryl Samons worked there on a daily basis?
- 22 She was there all day?
- 23 A Yes.
- 24 Q How often was Mr. Stern there?
- A He was there every day unless he was

- 1 traveling.
- 2 Q Did he travel for purposes having to do with
- 3 the law firm?
- 4 A Oh yeah.

- 5 O For what?
- 6 A To visit different banks or go offshore. Most
- 7 of his travels had to do with the office.
- 8 Q Why would he be going to the banks?
- 9 A I have no idea.
- 10 Q He traveled to visit the banks regularly?
- 11 A As far as I know, yes. That's what we were
- 12 told, that he was out of the office for this or that
- 13 meeting. A lot of times they would come to our office
- 14 too. There were quite a few meetings there.
- 15 Q Of bank representatives?
- 16 A Yes.
- 17 Q Do you know anything about what the meetings
- 18 were about?
- 19 A No. Those were behind closed doors.
- Q Whose closed doors?
- 21 A David Stern's, Miriam, and Beverly.
- Q Were those the people that attended the
- 23 meetings?
- 24 A Yes.
- Q Was there anyone else at the meetings that you

- 2 A Not that I'm aware of, no. Cheryl was in and
- 3 out of them I know.
- 4 Q Did anyone keep notes from the meetings?
- 5 A I don't know.
- 6 Q If someone of those people were at meetings
- 7 who would you expect to be taking notes or keeping track
- 8 of what was going on?
- 9 A That would be Cheryl.
- 10 Q You mentioned that there were business
- 11 decisions on whether or not they were going to be
- 12 changing the principal balances due. She said they were
- 13 business decisions?
- 14 A Well, the email subject line used to be
- 15 business decision. I have to come to your office for
- 16 the file because we didn't do something we were supposed
- 17 to do according to her rules. So we would go there, she
- 18 would look through the file, and she would make a
- 19 business decision based on where we were at with the
- 20 file. We didn't question her on that. That was
- 21 something you just didn't do.
- Q So she would just tell you how it was going to
- 23 be?
- 24 A Yup.
- Q Now, you said that in every foreclosure there

1 were summons sent out to a Jane and John Doe?

- 2 A Correct.
- 3 Q Now, are you saying that there was one sent
- 4 out whether there was even an issue of whether or not
- 5 there was a Jane and John Doe involved or whether or not
- 6 the people, the original mortgagors were actually living
- 7 in the home?
- 8 A Correct. A return of service would be turned
- 9 in to court saying -- if they served me at home and my
- 10 husband, they would turn in also for Jane and John Doe.
- 11 Q So they would issue the Jane and John Doe
- 12 summons whether the homeowner was actually living in the
- 13 home and was going to be served?
- 14 A Correct.
- 15 Q So what you're saying, if I understand it, is
- 16 that this was basically padded on to the summons to give
- 17 them an extra person to serve?
- 18 A Correct.
- 19 Q Extra two people to serve?
- A Correct. Every single file that ever left the
- 21 office had a Jane and John Doe on it.
- 22 Q And so basically they were sending a bill for

23 another ninety dollars? 24 Correct. 25

So the process servers got paid an extra

- 1 ninety dollars for service of a Jane and John Doe
- 2 whether there was any legitimate reason to think there
- 3 should be one listed?
- A Correct.
- 5 Q So, even when you knew the mortgagors were
- 6 living in the home there was a Jane and John Doe
- summons?
- 8 A Correct.
- 9 Q Who paid them?
- A I would assume David. I'm not sure who paid 10
- 11 or what account it came from.
- 12 Q Was there always a Jane and John Doe no matter
- 13 which one of the servicers were used?
- A Correct.
- 15 Q Was that amount included in the affidavit of
- 16 service?
- 17 A Correct. Except for if the bible stated it.
- 18 There were some judges who got wise to it and decided
- 19 that you can't charge for Jane and John Doe. There were

- 20 other judges who would say I'm only going to allow you
- 21 twenty dollars for service. So, as I said, the bible
- 22 was our bible. We would go by that. If Judge Smith
- 23 said I'm only allowing you twenty dollars for service,
- 24 no Jane and John Does at all, then that's what we would
- 25 put in there. If a judge didn't complain and nobody

- 1 questioned it then it was put in here.
- 2 Q If there's properties were sold at a
- 3 foreclosure sale and they were purchased by the bank
- 4 would those amounts be billed to the bank?
- 5 A Sale was something I never ever -- I had my
- 6 own sale girl, own sale department.
- 7 Q Do you know if David Stern ever purchased any
- 8 properties at foreclosure sales?
- 9 A I have heard of a few.
- 10 Q How did you hear about it?
- 11 A Because the paralegal screwed up on something
- 12 or another was what the word said.
- Q Why is he buying properties at foreclosure
- 14 sales?
- 15 A I don't know. I couldn't answer that. I
- 16 don't know.

- 17 Q Were there any arrangements that he had with
- 18 the banks that he could bit on some and not others?
- 19 A I'm unaware of anything to do with sales.
- 20 Q Why would assignments of mortgage been
- 21 recorded at Cheryl's direction after final judgements
- 22 were entered?
- A Again, I don't know. After the initiation of
- 24 the file we would record them. We would be sending them
- 25 in with the final judgements. In other words, if there

- 1 was a file that the assignment wasn't done properly some
- 2 of them we would send the motion for summary judgement
- 3 and the attorney would go to court with the assignment
- 4 in their hands.
- 5 Q Okay. Was there any discussion about the fact
- 6 that that was not the correct or legal way to do that?
- 7 A Not to me. I was just told to do it. If an
- 8 assignment needed to be with the file it needed to be
- 9 with the file.
- 10 Q Did anybody say that it's not going to be
- 11 recorded?
- 12 A Not that I'm aware of. I didn't learn until
- 13 actually the end of that that the Fannie Mae and Freddie

- 14 Mac guidelines state that an assignment of mortgage has
- 15 to be filed with the mortgage and the note. I was
- 16 unaware of that because I didn't work on their teams
- 17 until the latter part of my employment there. So at
- 18 that time when we were conveying to our client through
- 19 VendorScape or Landstar or whatever it was for the
- 20 files, when they would question why the lis pendens
- 21 hadn't been filed we would say because under Fannie Mae
- 22 guidelines you can't file unless you have the
- 23 assignments of mortgage and the note and the mortgage.
- 24 I was unaware of that until then.
- 25 Q And that was at the end of the time that you

- 1 worked there?
- 2 A Yeah. It was only the Fannie Mae files that
- 3 we did it on.
- 4 Q So, Fannie Mae and Freddie Mac had guidelines
- 5 that you could not record a lis pendens or an assignment
- 6 of mortgage?
- 7 A You weren't supposed to be filing the lis
- 8 pendens prior to having those documents. I'm not saying
- 9 that that's what happened because we know that they were
- 10 back-dated. Technically that's when I learned you

- 11 weren't supposed to be doing that, even though we were
- 12 doing it and it was our practice. I was unaware until
- 13 that point when I started working on that particular
- 14 team.
- 15 Q Are you aware of whether anybody else knew
- 16 that that was not the way that the foreclosure should be
- 17 handled?
- 18 A Oh yeah. The team leads. Tammie Sweat was
- 19 responsible for Fannie Mae. Beth Cerni was responsible
- 20 for GMAC. There was another manager Jason something or
- 21 another. I don't know. He was responsible for Country
- 22 Wide and stuff like that. I was told by them. That's
- 23 what they told me to put in Landstar or VendorScape. My
- 24 assumption would be yes they knew.
- 25 Q They told you to put what in?

- 1 A That the lis pendens had been filed because
- 2 pursuant to Fannie Mae guidelines we have to have the
- 3 note and mortgage and stuff.
- 4 Q And were the Fannie Mae guidelines that they
- 5 could not file their complaints until they have the
- 6 assignments of mortgage?
- 7 A Correct.

- 8 Q So Fannie Mae and Freddie Mac mortgages did
- 9 not have complaints filed until the assignment of
- 10 mortgage had been filed to reflect the proper owner?
- 11 A Well, that was what the guidelines were but
- 12 that's not what we did. They would back-date them if
- 13 need be. In other words the assignments would be
- 14 back-dated to say yes that's what it was. They'd come
- 15 in and audit or we'd have to give them chronological on
- 16 VendorScape or Landstar so we're just typing in what
- 17 they want to see. It's not necessarily what actually
- 18 occurred. That's what we were told to do.
- 19 Q At any point are you aware of Fannie Mae or
- 20 Freddie Mac becoming aware that what was being reported
- 21 to them was different than what was actually happening
- 22 in David Stern's firm?
- A I'm not privy to any of that information, no.
- Q So there was never any screaming or meetings
- 25 about those issues?

- 1 A Oh there was screaming and meetings. What I
- 2 actually knew was going on or not -- Fannie Mae came to
- 3 the building often. They were there because we would
- 4 all have to be under strict dress code and emails would

- 5 go out that Fannie Mae was in the office.
- 6 Q When you talked about the fact that there were
- 7 ex-parte motions to substitute plaintiff filed in the
- 8 foreclosure actions do you know whose decision it was on
- 9 the cases to send in ex-parte motions to substitute
- 10 plaintiff?
- 11 A It was Cheryl's decision on any of them. Some
- 12 of them we got the whole theory of when I questioned why
- 13 we were foreclosing -- I've actually had tenants or
- 14 borrowers call me and say well my bank was this and it
- 15 turned over to this, why did you foreclose on this. I
- 16 would ask Cheryl and she would say just tell them it
- 17 doesn't matter. I would say well what is the case with
- 18 that and she would say well it doesn't matter because
- 19 the bank is buying it back and it's going back to Fannie
- 20 Mae anyways so who cares. That was their theory on when
- 21 you didn't file a substitution of plaintiff on the file.
- A lot of them happened to be GMAC and Nation
- 23 Star. Why they are the ones, I'm not particularly sure.
- 24 If it got flipped from one company to the other, which
- 25 happened quite often, the substitution of plaintiffs

- 2 time and we had just gotten the file and we knew it was
- 3 going to be changed and I was on top of my game with my
- 4 files I would get it done. But if it wasn't done, it
- 5 wasn't done
- 6 Q Who would tell you to send in the ex-parte
- 7 motions and orders?
- 8 A Either Tammie or Cheryl.
- 9 Q What about if there was an attorney on the
- 10 other side?
- 11 A Opposing counsel they didn't really care much
- 12 about. I wouldn't get involved in that. That would go
- 13 to my attorney.
- 14 Q Were you aware of attorneys sending in
- 15 ex-parte motions and orders even if there was counsel on
- 16 the other side?
- 17 A Again, I wouldn't know. I couldn't definitely
- 18 say.
- 19 Q Just to clarify, you said between two hundred
- 20 and two hundred and fifty affidavits and assignments
- 21 were signed by Cheryl a day times eight?
- A Well, I think there's about six floors. One
- 23 were reinstatements so it probably was not on there and
- 24 then one was something else. Yeah, at least that.
- 25 Q So you're talking about fifteen thousand a

- 1 day?
- 2 A Probably, yeah.
- 3 MR. REGAN: No, no, no. Wait, wait, wait.
- 4 Eight times two-fifty, that's not fifteen thousand.
- 5 I'm sorry. Two thousand.
- 6 THE WITNESS: Two thousand.
- 7 BY MS. EDWARDS:
- 8 Q So you're saying around two thousand a day
- 9 were being signed by Cheryl?
- 10 A Yes.
- 11 Q Or other people on Cheryl's behalf?
- 12 A Correct.
- 13 Q So Cheryl worked as David's paralegal before
- 14 he got into this foreclosure business?
- 15 A I'm not sure how that goes. One store here
- 16 and one store there. I actually had a conversation with
- 17 Cheryl about it one day just out of curiosity. She had
- 18 said that she started out as his file clerk and then the
- 19 two of them built the company together.
- Q Do you know whether or not Cheryl got any
- 21 bonuses based on the number of files closed?
- A I'm not personally aware of it but the

- 23 grapevine again says she did. There were a few people
- 24 that got bonuses based on what they got done.
- Q Do you know who they were?

- 1 A They were team leads, yeah. For sales it
- 2 would have been Vanessa Rijos. For the firm Cheryl. As
- 3 far as I know Cheryl never paid a bill for anything.
- 4 Her bills were brought to the firm and paid for by the
- 5 firm.
- 6 Q You mean her personal bills?
- 7 A Yes. I'm trying to think of the team leads.
- 8 It's hard to remember without like a list of their names
- 9 in front of me. I know Vanessa was sales. There was
- 10 Kadian Doir was training. They're all in a clique so
- 11 it's just how they were. David Vargas. I mean they all
- 12 ended up with new cars all of a sudden and things like
- 13 that.
- 14 Q Are any of these people personal friends with
- 15 David Stern?
- 16 A Yes.
- 17 Q All of them?
- 18 A Not that I'm aware of with the girls but David
- 19 Vargas and Cheryl Samons are very close personal friends

- 20 with David Stern.
- 21 BY MS. CLARKSON:
- Q Are you aware of any other inflating billing
- 23 other than the process by David Stern?
- A In memorandum of laws there would be inflated
- 25 billing since the attorneys weren't reviewing it.

- 1 Technically that's inflating it.
- 2 Q They didn't review them?
- 3 A No. I did it.
- 4 Q What about titles, abstract searches?
- 5 A Those were just a nightmare. I didn't work in
- 6 the title department. GAPs were supposed to be done and
- 7 sometimes they weren't done until after the properties
- 8 were sold. The title department is a complete mess
- 9 there. There's things that are overlooked or not seen.
- 10 If you had a problem with title you went to a gentleman
- 11 there. Brad is his first name I believe. I'm not sure
- 12 of his last name. He was the title person. There was
- 13 one other lady who worked there also who wasn't very
- 14 nice either.
- Nobody really would go to any of the managers
- 16 like that because you would get screamed at. It wasn't

- 17 even -- it would be what are you stupid? Why are you
- 18 asking me this question? You were told to do this and
- 19 that's what you do. Okay. That's pretty much how it
- 20 ended up. With the title I know for sure was a screwy
- 21 thing sometimes.
- Q Sometimes it was not done but was it always
- 23 billed for?
- A Oh yes. It was always billed. That's
- 25 inputted automatically into their system unless again a

- 1 judge says you're only allowed for a title to charge
- 2 this much, this much or this much, they would back it
- 3 out.
- 4 Q And they would put that in the bible?
- 5 A Yes.
- 6 Q Do you know of any instances or many instances
- 7 where title was charged but not completed?
- 8 A Oh yeah.
- 9 Q Many or any?
- 10 A Any. Probably many but in my own team, any.
- 11 Q Okay. Do you know who they got the casesums
- 12 back from Guam and the Philippines?
- 13 A I believe everything was done electronically

- 14 but I'm not sure, no.
- 15 Q Are you aware of who the bank servicers were?
- 16 A Meaning?
- 17 Q The servicers? Who told the attorneys what to
- 18 do?
- 19 A No.
- 20 Q No?
- 21 A No.
- Q Did you take any other documents from the
- 23 officer that you haven't told us about?
- 24 A No.
- MR. BRIESMEISTER: Mark Briesmeister here.

## 1 BY MR. BRIESMEISTER:

- 2 Q Tammie, you indicated you worked there from
- 3 approximately March of '08 to July of '09, correct?
- 4 A I believe that's what it was, yes.
- 5 Q What's your employment history since July of
- 6 '09?
- 7 A I've worked for a condo HOA attorney. I'm
- 8 currently unemployed. I've actually had such a
- 9 difficult time getting a job because I worked at David
- 10 Stern's office.

- 11 Q So you've been unemployed since --
- 12 A I was employed for approximately seven months
- 13 and I've been unemployed since, yes. My employment
- 14 terminated there July 7th of '09.
- 15 Q You also indicated that your work space was
- 16 directly outside the office of David Stern, correct?
- 17 A Correct.
- 18 Q Did you in the course of working there ever
- 19 hear any conversations, meetings, dialog between David
- 20 directly and either Cheryl or other employees that would
- 21 indicate to you improper conduct?
- A On a personal level or business?
- 23 Q Business dealings.
- 24 A No.
- Q With regard to emails and documents that you

- 1 say you took from the business, are all of the emails
- 2 you got either originated by you or you are the
- 3 recipient?
- 4 A Correct. All of them.
- 5 Q You have no emails that would have been
- 6 directed or the recipient other than you?
- 7 A No. They all came from my email account.

- 8 Q Any emails with David Stern in the chain?
- 9 A Stern was in most of them when it came to like
- 10 hearings and stuff like that. If I'm not mistaking the
- 11 copies were David Stern, Beverly, and Miriam Mendieta.
- 12 As far as I know every email he got on his Blackberry
- 13 because he would respond sometimes outside the office
- 14 from his Blackberry.
- 15 Q Email or documents related to business
- 16 practices in the firm?
- 17 A Yes.
- 18 Q And you indicated that all of the documents
- 19 and emails have been turned over to your attorney?
- A Yes.
- 21 Q You have no others?
- 22 A No.
- Q How large was the book that you called the
- 24 bible?
- A Oh good God. There's sixty-seven counties in

- 1 the state? It was every county and every judge
- 2 pertaining to foreclosures.
- 3 Q Did you make any copies of any or part of
- 4 that?

- 5 A No. That was encrypted actually. Jason is
- 6 the person who controls the bible. It was encrypted as
- 7 far as we knew. I do know that they watched that and if
- 8 you ever got caught printing it you pretty much -- it
- 9 printed by accident sometimes but the documents would
- 10 get shredded because just of the way it was set up on
- 11 Word or whatever.
- MR. BRIESMEISTER: That's all for me.
- 13 BY MS. EDWARDS:
- 14 Q Is there any reason that you would have to be
- 15 saying things that are not truthful here?
- 16 A No.
- 17 Q Is there any reason that you can think of for
- 18 anyone at David Stern's office would say that you would
- 19 say things that were not truthful about what went on
- 20 there?
- A They could say a lot of things about a lot of
- 22 people there and most of the people that would say that
- 23 were the ones that were being compensated. But no.
- Q Were there any personal relationships that you
- 25 were aware of that might have caused problems within the

- 2 A As far as people in the firm?
- 3 Q Yes.
- 4 A Yes.
- 5 Q Could you describe that to us.
- 6 A Well, David Stern had quite a few little
- 7 girlfriends in the firm. David Vargas and Cheryl Samons
- 8 were very involved.
- 9 Q Are you talking about romantically involved?
- 10 A Yeah. I believe there were people actually
- 11 fired for questioning it.
- 12 Q Who else was involved in those sort of
- 13 relationships?
- 14 A There were boyfriends and girlfriends within
- 15 the firm. The policy was that fraternizing wasn't
- 16 allowed. If it happened you'd have to let HR know and
- 17 they would separate you in teams. I mean you put that
- 18 many people in one building you're going to have
- 19 relationships.
- 20 Q Did you say also that sort of thing was going
- 21 on with David Stern and other people that worked there?
- A Oh yeah.
- Q How do you know that?
- A Because those conversations I was privy to.
- Q Could you describe the nature of those and the

- 1 people involved.
- 2 A There was a few young girls that he was very
- 3 generous with and purchased properties, cars, jewelry.
- 4 They would go in and out of his office, get roses, be in
- 5 there for two hours. I would hear the conversations
- 6 with him and David Vargas in reference to taking them on
- 7 plane rides and he was going to get in trouble because
- 8 he's married and things like that.
- 9 Q Who were those girls?
- 10 A Christina was one of them. I'm not sure of
- 11 her last name because there were a few of them.
- 12 Q Which division did she work in?
- 13 A There was another girl named Christina
- 14 Dispersio (ph). The first Christina worked in I want to
- 15 say Countrywide side. She was a very very young girl.
- 16 Very pretty girl. She had a four-year old daughter if
- 17 I'm not mistaking. The second that the firm was aware
- 18 of it because there were plenty of times when Cheryl
- 19 would go storming in his door and screaming at him about
- 20 the fraternizing going on and the whole firm knowns
- 21 about it. Of course people talk, especially when your
- 22 boss is doing that.

- They removed her from the company. Just one
- 24 day you came in to work and she was gone. There were
- 25 people that were there that were friends with her. The

- 1 grapevine is long and it would come back. Apparently I
- 2 know his right hand Paula Beachman, which has changed
- 3 now because she got married, had made a comment to me
- 4 one time about I don't want to know anything, I don't
- 5 want to hear anything because I've already been deposed
- 6 one time before because of his sexual misconduct.
- 7 Q Was he involved in sexual misconduct there?
- 8 A As far as I know, yes.
- 9 Q Did it involve anyone other than the two women
- 10 that you've described?
- 11 A I'm sure there were numerous of them but I was
- 12 only aware of that because it was on the fourth floor.
- 13 Q That was right outside from where you worked?
- 14 A Yes. When that became a whole situation
- 15 because -- how it was was David's Stern office and there
- 16 was a cubby and then a cubby. The first cubby was David
- 17 Vargas and I was the second cubby. So I would hear
- 18 everything. He would always lean over sometimes and say
- 19 you're not hearing any of this and I would just hear no

- 20 evil, see no evil, say no evil. The conversations were
- 21 there. We were there a couple months and then we got
- 22 moved up to the sixth floor, our whole team. We
- 23 actually expanded and there was no more room in that
- 24 particular spot. So after that I wasn't aware of
- 25 anything other than Stern coming up and hanging out with

- 1 Vargas.
- 2 Q So you would overhear conversations between
- 3 him and Vargas?
- 4 A Oh yeah.
- 5 Q And this was the nature of the conversations
- 6 you heard?
- 7 A Yes.
- 8 Q And that Vargas was involved with Cheryl
- 9 Samons?
- 10 A That was just something that was known and
- 11 never said. Like I said, there was somebody who said it
- 12 and they got fired.
- 13 Q But you never heard any actually conversations
- 14 where Vargas said that or Cheryl?
- 15 A Well, he made a couple of innuendos that were
- 16 inappropriate. Sometimes when I was trying to learn

- 17 stuff from Cheryl and I was still in the training she
- 18 would be bending over the desk and he would say
- 19 something that was inappropriate about her. They would
- 20 spend three and four hours in the office together. He
- 21 was the only paralegal in the entire building that would
- 22 sit there with the door closed. He would throw anybody
- 23 out of the office and walk in there. You're guess is as
- 24 good as mine about what's going on behind closed doors.
- 25 That's about as privy as I was and that was too much.

- 1 MS. EDWARDS: I don't have any other questions
- 2 to ask.
- 3 BY MS. CLARKSON:
- 4 Q The only thing I'd like to know is how you
- 5 left? What terms you left on?
- 6 A They terminated my employment and said that it
- 7 wasn't working out. That was approximately two weeks
- 8 after I refused to do the military documents. I was one
- 9 of those people that just didn't believe in the
- 10 practices. If I thought something was wrong I would
- 11 question it. I think that they don't like that.
- 12 Q So you were fired?
- 13 A Yes.

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14 Q Did you leave on a good note or a bad note?
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- 15 A Good note. The HR girl was crying her eyes
- 16 out when I left.
- MS. CLARKSON: Okay. Thank you for coming in.
- 18 I think I'm going to have this typed up. Would you
- 19 like to read or waive?
- MR. LYONS: Read.
- 21 (Thereupon, the deposition was concluded at
- 22 1:58 p.m.)

24

25

93

- 1 STATE OF FLORIDA )
- 2 COUNTY OF BROWARD )

3

- 4 I, the undersigned authority, certify that TAMMIE
- 5 KAPUSTA appeared before me and was duly sworn.

6

- WITNESS my hand and official seal this 22nd day of
- 8 September, 2010.

9

| 11 | V. 1. 1. G. M  |
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| 12 | Kalandra Smith Notary Public - State of Florida  |
| 13 | My Commission No.: EE3599<br>My Commission Expires: 06/23/14   |
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| 3  | The State of Florida, )  |
| 4  | County of Broward )  |
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| 6  | I, Kalandra Smith, Court Reporter and Notary Public  |
| 7  | in and for the State of Florida at Large, do hereby certify that aforementioned witness was by me first duly |

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| 21  | Notary Public - State of Florida                         |
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| 3  | I have read the foregoing pages and except for           |
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| 23 | Signature of Deponent:                                  |
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